

Operating Instructions

(English)

**Professional Answering Machine
with telephone number display
and message transfer
tiptel 332 CLIP**



tiptel

Safety information

When installing, connecting and operating the tiptel 332 CLIP, please make sure that the following is taken into consideration:

- Connect the connecting cables only to the provided receptacles.
- Please take care that the cables do not lead to any danger of stumbling and avoid folding, pushing and pressing of the cables.
- Avoid to install the device near electrical interference sources.
- Only connect accessory that is approved for this device.
- Never open the device. Do not touch the plug contacts with sharp or metal objects.
- Only use a soft, slightly moist cloth to clean your tiptel 332 CLIP. Do not use chemicals or abrasive cleaning products.
- Avoid operating your tiptel 332 CLIP in damp or dusty rooms and keep the device away from liquids and steam or smoke.
- Do not install the device where it is exposed to direct sunlight.
- Do not operate the device in areas with danger of explosions.
- Only use the original tiptel AC adapter and the original tiptel telephone connecting cable.

Button assignment



Playback: Starts the playback of new and not yet played back incoming messages. Allows the repetition of the last 3 seconds when being pressed during playback.



2 sec.

Playback button pressed 2 seconds: Starts the playback of all incoming messages. The playback starts with the oldest and ends with the latest message.



Stop: Stops a function that is currently being executed and serves to exit an open menu.



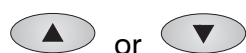
Answering mode: Activates or deactivates the answering mode.



Outgoing message (OGM): When pressed briefly, starts the playback of the current outgoing message. When you press the button and keep it pressed, you can start the recording of the currently set outgoing message.

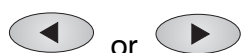


Recording: Starts the recording of a personal information (dictate). When pressed during a phone conversation, starts the two-way conversation recording.



or

Arrow buttons (up/down): Are used to open the call list and to navigate and make settings in the set-up menu.



or

Arrow buttons (left/right): Are used to change the volume and to move the cursor to the left or right side.



Selection button: This button serves to select entry fields and functions which are shown in the display next to the corresponding button.



and

Stop and **Answering mode** pressed at the same time: Opens the set-up menu.



and

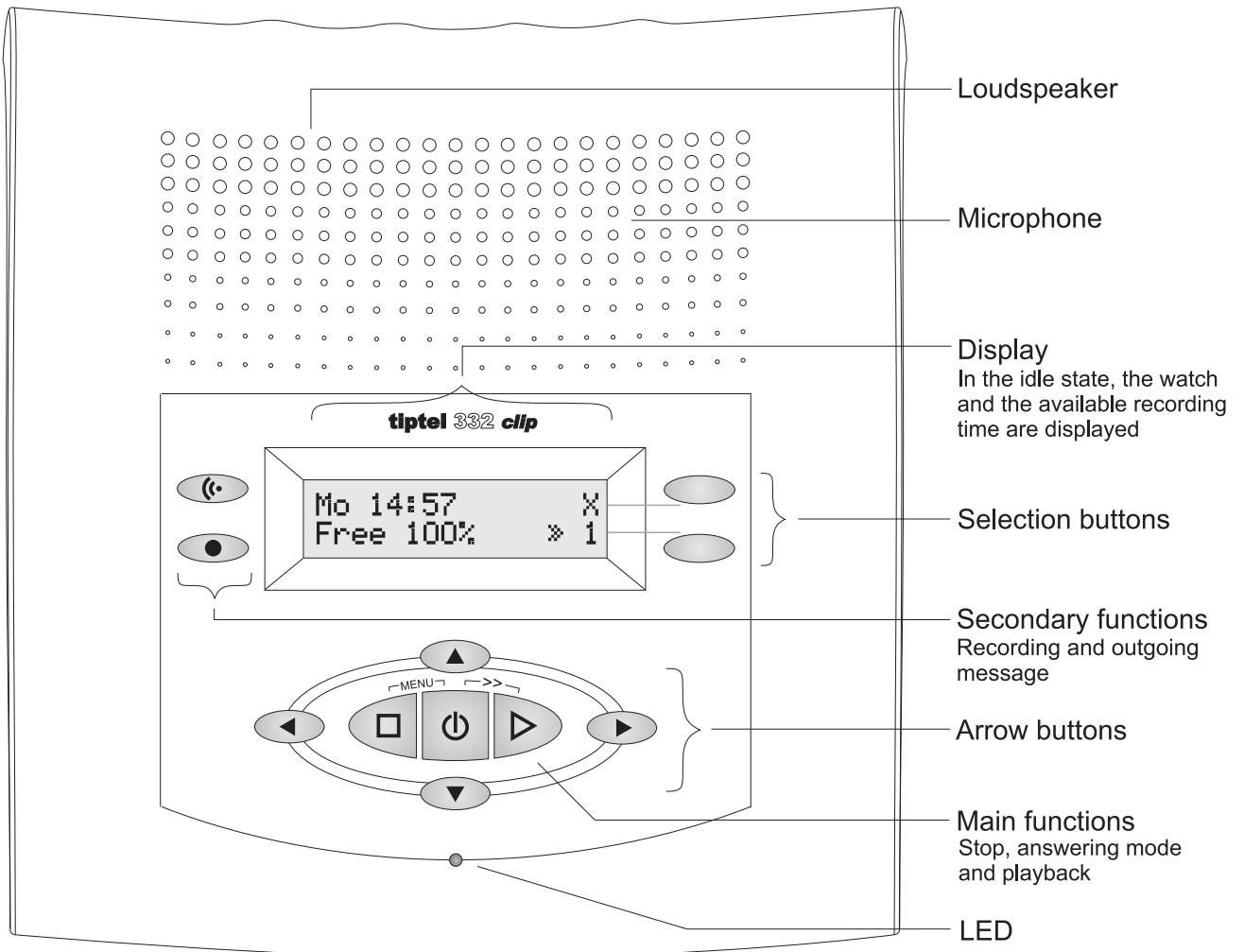
Answering mode and **Playback** pressed at the same time: Activates or deactivates the message transfer function.



2 sec.

Answering mode button pressed for 2 seconds: opens the set-up menu of the absent-subscriber-manager.

Operating elements



Contents

Safety information	3
Button assignment	4
Operating elements	5
Contents	6
Initial operation	8
Scope of supply.....	8
Installation.....	8
Connection	8
Settings	10
Programmable parameters	10
Set-up menu	11
Volume adjustment.....	12
Outgoing messages (OGMs)	13
General information.....	13
Examples of outgoing messages.....	13
Recording outgoing messages	14
Testing the outgoing messages.....	15
Erasing outgoing messages	15
Answering mode	16
Play back and erasing incoming messages (ICMs)	17
Playback of new incoming messages.....	17
Playback of all incoming messages.....	17
Repetition.....	17
Interrupting the playback	18
Search (Skip).....	18
Erasing individual incoming messages	18
Erasing all incoming messages	18
Direct connection to the caller	19
Two-way conversation recording / Personal information (dictate)	20
Two-way conversation recording of telephone calls	20
Personal information (dictate)	21
Message transfer	22
Setting the destination number	22
Activating the message transfer.....	23

Call list	24
General information.....	24
Browse through the call list.....	24
Call back from the call list	25
Message function	26
Absent-subscriber-manager	27
Remote control	28
Remote operation	28
Remote control functions	29
Remote activation of the answering mode.....	31
Appendix	32
Service	32
Guarantee	32
CE sign	33
Ecological information.....	33
Malfunctions and Troubleshooting	34
Factory pre-set.....	35
Technical data	36
Index	37
Brief operating instructions	39

Initial operation

Scope of supply

In the packaging carton of your tiptel 332 CLIP you will find:

- tiptel 332 CLIP
- telephone connecting cable
- AC adapter 11.5 V / 350 mA
- operating instructions with removable short operating instructions and operation instruction card for the remote control

Installation

Your tiptel 332 CLIP was designed for normal use conditions. Solvents in some furniture lacquers or furniture cleaning products may attack the rubber at the feet of the device and thus cause patches.

In such cases, especially with new or recently treated furniture, please use a non-slip pad under the device.

Connection

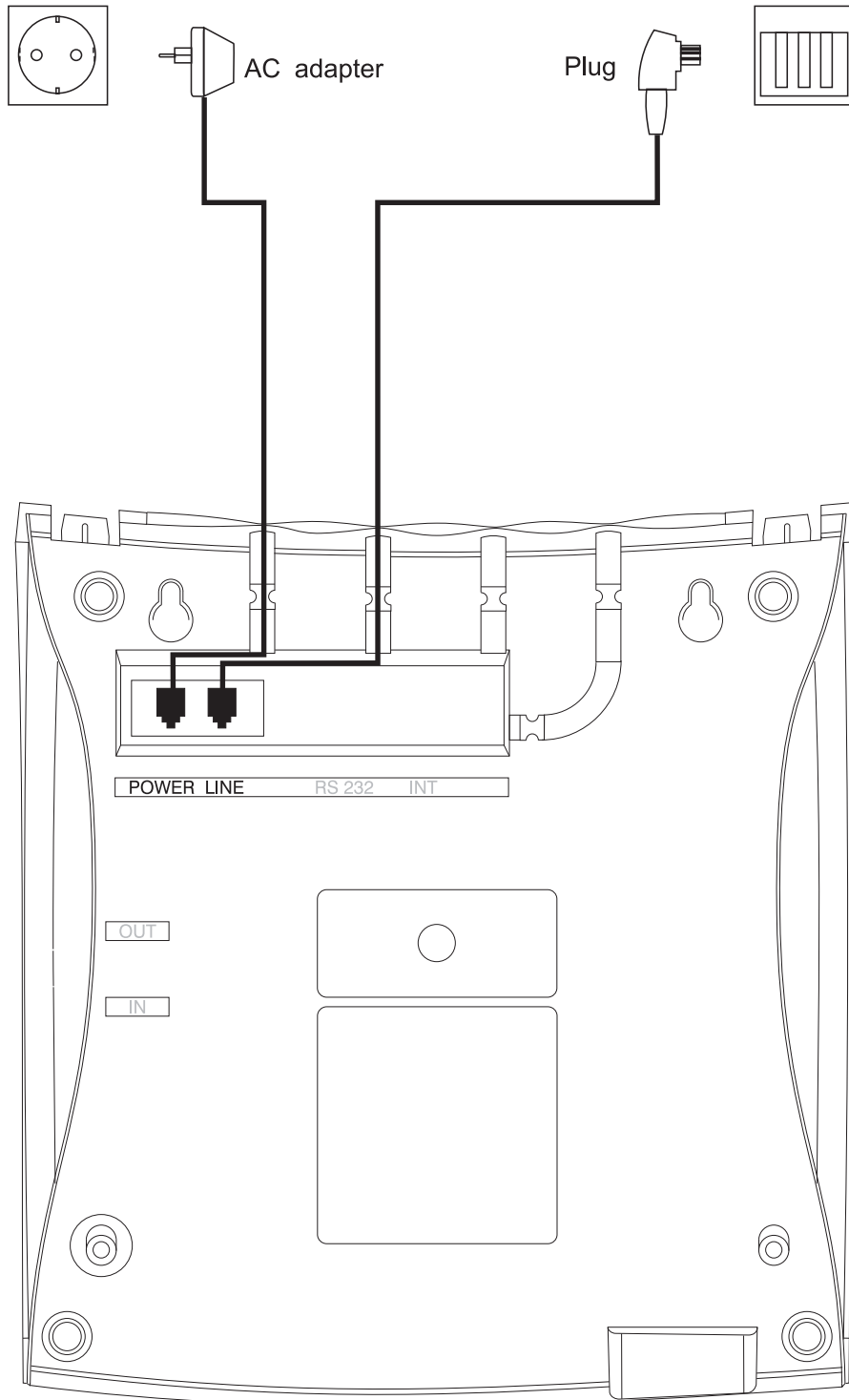
Before you can take your tiptel 332 CLIP into operation, you need to connect all necessary cables.

- 1 Plug the small plug of the AC adapter in the "POWER" jack and plug the AC adapter in a 230 V power outlet.
- 2 Plug one end of the telephone connecting cable in the "LINE" jack. Plug the other end in the telephone socket.

Initial operation

230V power outlet

Telephone socket



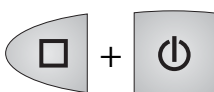
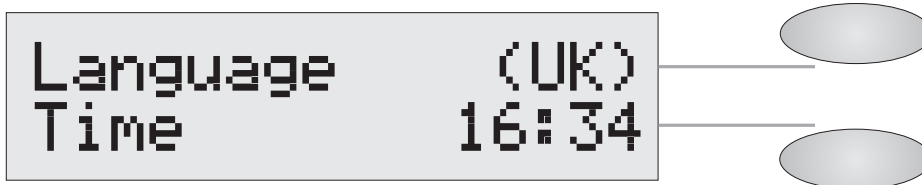
Settings

Programmable parameters

Language	German, English, French, Italian or Dutch.
Time	Here, you can set the time.
Date	Here, you can set the date (day, month, year).
Voice-day-and-time-stamp ...	On or Off. If you select “on”, the day and time belonging to the ICM are indicated at the end of each message.
Network time	On or Off. If your telephone network or your PABX transmits the time, it can be adopted by the internal clock (the year is not transmitted and has to be set manually).
Length of incoming messages	1 to 5 minutes or endless. Here, you can limit the time a caller has at his disposal to speak a message.
Recording quality	Level 1 or 2, whereas level 2 has the highest recording quality. An increasing recording quality means a decrease of available recording time. Level 1 corresponds to about 50 minutes and level 2 about 25 minutes recording time.
Ringling tones	2 to 9 ringing tones. This is to set the number of ringing tones until the answering machine picks up.
Remote control code	The remote control code consists of 1 to 4 digits ranging from 0 to 9999. The code “-” is used to deactivate the remote control.
Remote pre-interrogation	Yes or no. If you selected “yes”, and new incoming messages exist, your tiptel 332 CLIP will pick up after 2 ringing tones (regardless of your settings for the number of ringing tones). If no new incoming messages exist, the device picks up after the number of ringing tones according to your settings. Thus, you can identify whether new messages have been recorded or not and whether a remote interrogation needs to be performed or not.

- Message code** The message code is a 1 to 4 digit number ranging from 0 to 9999. The code “-” is used to turn the message function off.
- Exchange identification code** Here, you enter the identification code (only for telephone systems) to access the public exchange (e. g. 0). This number will then always be dialled automatically before the telephone number. The code “-” is used to turn this function off.
- Display contrast** 15 levels are available to set the display contrast.
- Destination phone number** .. Here, you enter the phone number for the message transfer (for example your mobile number). A set number can be deleted by pressing the selection button next to “X”.
- Factory pre-set** Provided that you confirm the corresponding question with “yes”, the device will resume the factory pre-set parameters and all incoming messages and settings will be deleted.

Set-up menu



Press Stop and Answering mode at the same time.

The display shows the set-up menu.



Use the arrow buttons (up/down) to view the available setting parameters.

The display shows all available setting parameters.










Press the selection button next to the setting to be changed until the desired setting option is being displayed.

The display shows the current setting.

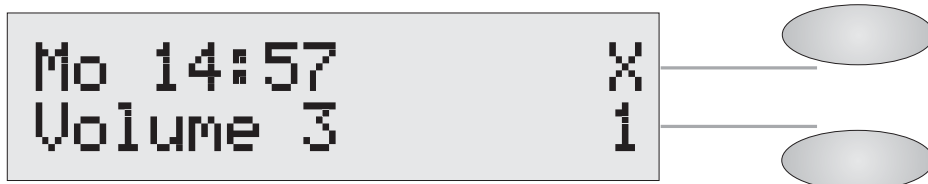
or

Settings

	When entering numbers, press the selection button next to the corresponding line.	The cursor blinks. As for several setting options, the current setting will be deleted.
 	Use the arrow buttons (up/down) to change the setting.	The display counts up and down.
 	As for settings with more than one digit or character, you can move the cursor by pressing the arrow buttons (left/right).	The selected cursor position blinks.
	To complete the entry of numbers, press the selection button next to the corresponding line again.	The cursor stops blinking.
	To complete the entry, press the stop button several times.	The display resumes the initial state.

Volume adjustment

The volume can be adjusted when the device is in the idle state or during playback.



 	Press the arrow buttons (left/right) to adjust the volume.	The current volume is displayed with the digits 0 – 8.
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Outgoing messages (OGMs)

General information

Your tiptel 332 CLIP provides 3 individual outgoing messages (OGM 1-3) and one pre-recorded outgoing message (OGM 4). You can exchange the outgoing messages by pressing the lower selection button. OGM 4 cannot be individually changed. The duration of an OGM can be between 3 seconds and 3 minutes. Generally, two different kinds of outgoing messages are distinguished, i. e. OGMs with incoming recording and OGMs without incoming recording. In the case of an OGM with incoming recording, the caller has the option to leave a message after the outgoing message. An OGM without incoming recording (announcement only) is just used for information purposes – without giving the caller the option to leave a message.

Examples of outgoing messages

OGM with incoming recording









Hello, this is the answering machine of (name) in(town). I am currently out for seeing customers and will be available in the office at approx.o'clock. You can call me between o'clock and o'clock under the telephone number If you prefer, you can leave your name and number. I will ring you as soon as I am back. Please speak after the beep.

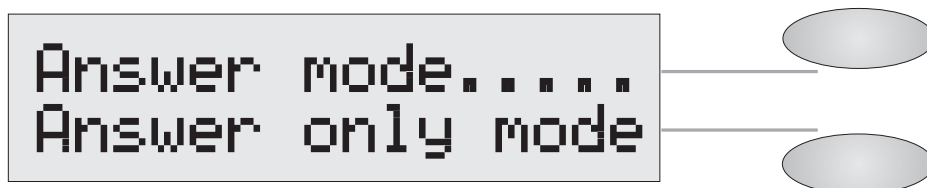
OGM without incoming recording (announcement only)





Hello, this is(name), Sales Representative of (name of the company). My office is temporarily closed due to illness (holidays etc.). Please call my deputy, Mr. in His telephone number is He will assist you. Many thanks for your call.


Recording outgoing messages



- | | | |
|---|--|--|
|   | Select the desired OGM by pressing the lower selection button. | The selected OGM is shown at the bottom right side of the display. |
|   | Press the OGM button and keep it pressed. | Wait, you will hear a brief tone, the display shows "Recording". |
|   | Start speaking your outgoing message (keep a distance of about 15 cm from the microphone). | The display shows the current duration of your recording in minutes and seconds. |
|   | Release the OGM button to interrupt the recording. | The display shows "Answer mode" and "Answer only mode". |



- | | | |
|---|--|---|
|   | To continue recording your outgoing message, press the OGM button again and keep it pressed. | The recording is being continued. |
|  | Press the stop button to stop the recording without saving. | The OGM recording is stopped. |
|  | Use the selection button next to the corresponding line to determine whether the OGM shall be with or without an option for an incoming message recording. | The recording is complete and will be played back for test purposes. An OGM with incoming recording option is indicated by just 1 signal tone at the end. An OGM without incoming recording is indicated by 2 signal tones. |

 If you record OGM 3 as outgoing message without incoming recording (announcement only), your tiptel 332 CLIP will automatically switch to this OGM as soon as the recording capacity will be exhausted.

Testing the outgoing messages



Select the desired OGM by pressing the lower selection button.

The selected OGM is shown at the bottom right side of the display.



Press the OGM button **briefly**.

The OGM is being played back. The display shows "Playback", the current duration and the OGM number.



You can adjust the volume by pressing the arrow buttons (left/right).


Erasing outgoing messages





Press the selection button next to the "delete" symbol during playback.

The currently played back outgoing message is erased.


Answering mode

 Take care that enough recording capacity for incoming messages is available. If required, you should erase individual or all recorded messages.



  Select the desired OGM by pressing the lower selection button.



The selected OGM is shown at the bottom right side of the display.

 Press the answering mode button.


The LED is lit. If you selected an OGM “without incoming recording”, two lines are shown instead of the number of messages.

The number of calls shown in the display blinks when the tiptel 332 CLIP picks up an incoming call.


If the caller's telephone number is being transferred during a call, the display will show this telephone number instead.

  Use the arrow buttons (left/right) to adjust the volume.

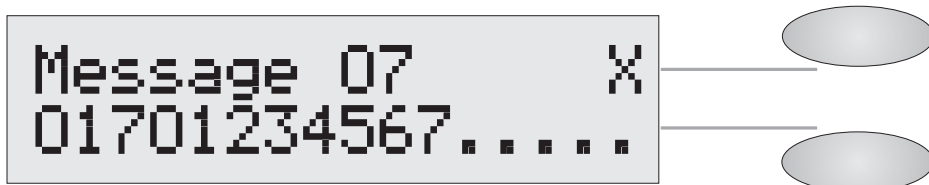
Call screening is possible for incoming messages. If you decide to answer the call personally, you can do so at any time, by just picking up the handset. If new incoming messages exist, the LED will blink.

 Press the answering mode button again to deactivate the answering mode.

Further incoming calls will not be answered. The display resumes the initial state. The LED blinks as long as the recorded messages have not been played back.

 If the recording capacity is exhausted, your tiptel 332 CLIP automatically switches to OGM 3, provided that OGM 3 is an OGM without incoming recording (announcement only). Otherwise, the device will switch the answering mode off and no further incoming calls will be answered.

Play back and erasing incoming messages (ICMs)



Playback of new incoming messages



Press the playback button.

The playback of new and not yet played back incoming messages starts. The display shows the number of the currently played back ICM as well as the caller's telephone number. At the end of an ICM you hear date and time of the call.



Use the arrow buttons (left/right) to adjust the volume.

Playback of all incoming messages



2 sec.

Press the playback button and keep it pressed for 2 seconds.

The playback starts with the first incoming message.

Repetition



Press the playback button during playback.

The last 3 seconds will be repeated.

Interrupting the playback



Press the stop button.

The playback is stopped.



Press the playback button.

The playback is continued.

Search (Skip)



Press the arrow buttons (up/down).

The incoming message that is currently being played back is skipped or repeated.

Erasing individual incoming messages



Press the selection button next to the “delete” symbol during playback.

The current incoming message is erased. All remaining ICMs will automatically get a new number and move up in the list.

Erasing all incoming messages



Press the stop button.

The display shows either the initial state or the answering mode state.



2 sec. Press the selection button next to the delete symbol and keep it pressed for 2 seconds.

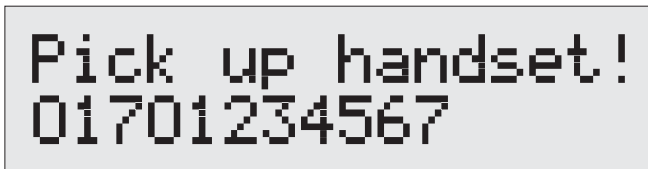
All incoming messages are erased.

Direct connection to the caller



Press the selection button next to the caller's telephone number during playback.

The telephone number is being dialled. You can listen to the dialling process via the integrated loudspeaker.



After the dialling process, the call can be taken over by picking up the handset.

The display shows a stop-watch indicating the duration of the call.

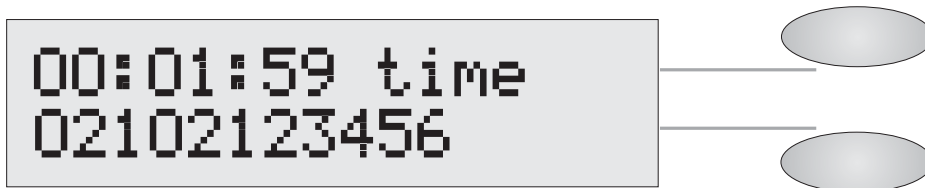


The handset may not be picked up during the dialling process, as otherwise errors might occur.

Two-way conversation recording / Personal information (dictate)

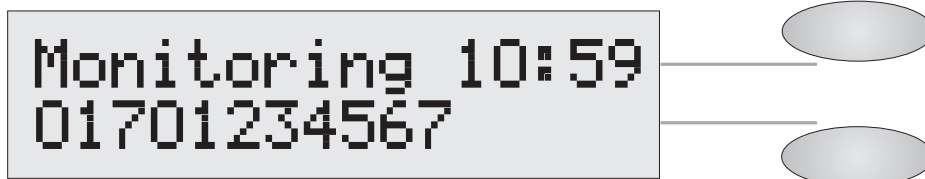
Two-way conversation recording of telephone calls

You have the option to record important conversations. A record must have a duration of 3 seconds at a minimum.




Press the recording button during a telephone conversation.

The device starts recording. The display shows "Monitoring" and the duration of the current recording.



To end the recording, press the stop button or replace the handset.

The display resumes the idle state. If the answering mode was active before the two-line conversation recording, this will be resumed.

 A two-line recording is stored as any other recording (incoming or outgoing message) and can be played back at any time.

Personal information (dictate)

Personal information can be dictated directly via the integrated microphone. The duration of a record must be 3 seconds at a minimum.



Press the recording button.

Wait, you hear a brief tone and the display shows "Recording".



Start speaking your dictate or personal information (keep a distance of about 15 cm to the microphone).

The display shows the duration of your recording in minutes and seconds.



Press the stop button to end the recording.

The recording is stopped. The LED blinks to indicate a new message. If the answering mode was active before recording the dictate, the counter is increased by one.



You also have the option to record a personal information while the device is in the answering mode. Other people then have the possibility to retrieve this information using the remote control code.

Message transfer

In the answering mode with message transfer on, your tiptel 332 CLIP dials a pre-programmed destination phone number after an incoming message has been recorded. When the handset of the programmed destination number is picked up, the following announcement is heard:

“Automatic call, ... please perform a remote interrogation. ... I repeat, ...automatic call, ... please perform a remote interrogation. ... The unit disconnects now. Good bye.”

During the announcement, there is the option to start the remote interrogation of the recorded incoming message(s). If the destination number is busy, the device will redial the number up to three times every three minutes.

Setting the destination number

Please enter the destination number as described in the chapter “Settings”.

For telephone systems, the following special characters are available:

P = 3 seconds pause / wait for dialling tone

i = internal (within telephone systems)

F = flash (short, 90 ms)

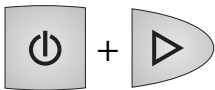
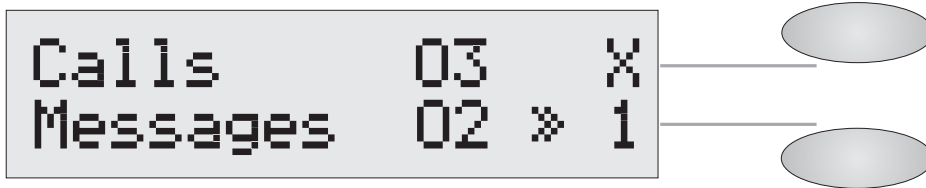
H = hook-flash (long, 240 ms)

In the case of telephone systems, the exchange identification code is automatically dialled before each telephone number (see chapter “Settings / Exchange identification code”). In order to avoid this for internal extension numbers, you need to dial “i” before any internal destination number.

Examples:

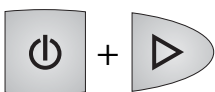
subscriber's main station	
normal subscriber	02102123456
mobile phone	01701234567
telephone systems	
from extension to extension	i 269
to the public exchange (exchange identification code has been set)	02102123456
to the public exchange (no exchange identification code has been set)	0 P 02102123456

Activating the message transfer




Press Answering mode and Playback at the same time to activate the message transfer.

The display shows the symbol (double arrow) for message transfer.



To deactivate the message transfer, press Answering mode and Playback at the same time again.

The symbol for message transfer (double arrow) disappears.

 During the transfer of a message, the symbol for message transfer (double arrow) blinks.

Call list

General information

The last 30 incoming calls together with information on date and time of the calls are stored in the call list. If the caller's telephone number has been transferred during a call, this is also displayed. You have the option to dial any telephone number from the call list directly – by just pressing a button. Individual entries from the list or even the entire list can be erased.

Browse through the call list



Press the arrow button (up) or (down).

The display shows the latest entry from the call list.



Use the arrow buttons (up/down) in order to browse through the entire list.



To erase an entry, press the selection button next to the delete symbol.

The entry is erased.



2 sec. To erase the entire call list, press the selection button next to the delete symbol and keep it pressed for 2 seconds.

The entire call list is erased.



To exit the list, press the stop button.

The display resumes the initial state.

Call back from the call list

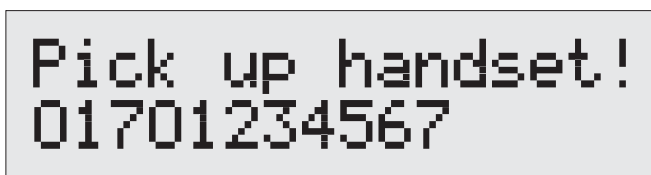


Use the arrow buttons (up / down) in order to browse through the list and select the desired entry (see "Browse through the call list").



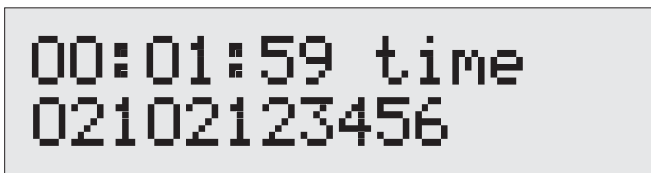
Press the selection button next to the desired telephone number.


The telephone number is being dialled. You can listen to the dialling process via the integrated loudspeaker.



After the dialling process, the call can be taken over by picking up the handset.

The display shows a stop-watch indicating the duration of the call.



 The handset may not be picked up during the dialling process, as otherwise errors might occur.

Message function

The message function allows a caller to whom the message code is known – to leave a message on your answering machine even if your tiptel 332 CLIP only plays back an OGM without incoming recording. As for an OGM with incoming recording, the message function allows to skip the OGM.

You can set your personal message code as described under “Settings”.



Call your tiptel 332 CLIP.

You hear the outgoing message.



Enter the message code via the telephone keypad. If you entered a wrong number by mistake, you can erase your entry by pressing the star button and start again.

After each number, a voice acknowledgement is given.




Press the hash button to confirm your entry.

The device asks you to speak your message. If a wrong code has been entered, your tiptel 322 CLIP will disconnect the line immediately.



Speak your message and replace the handset afterwards.

 The telephone to be used for the execution of the message function must be set to the tone dialling method (MFV).

Absent-subscriber-manager

If you have to leave your office for a short time, e. g. to take part in a meeting, your tiptel 332 can inform the callers in your absence at which time you will be available again. In this case, the caller can hear the following message:

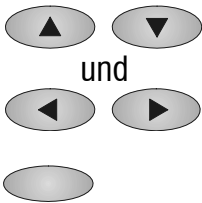
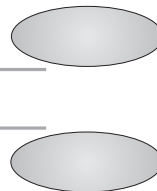
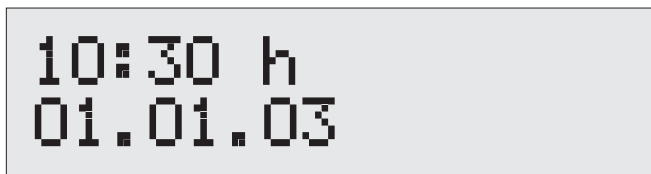
“Hello, and thanks for calling. Please call back at (first of January) 10 25 am, I repeat ... Thank you, the unit disconnects now, good bye.”

After the set time has expired, your tiptel 332 automatically switches this message off.



Press the answering mode button for 2 seconds.

The display changes and indicates the current time and date. The hours blink.

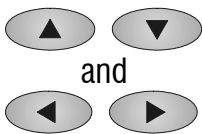


Use the arrow buttons (up, down, left, right) to set the requested time.

The display indicates the absence time which should be announced.

By means of the selection button next to the date, it is possible to switch to the entry field to modify the date.

The day blinks.



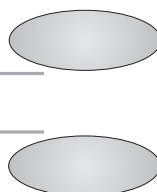
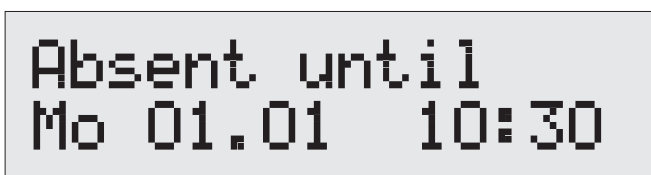
Use the arrow keys (up, down, left, right) to set the requested date.

If the date is modified, also day and month will be announced.



Press the stop button.

Now, the setting is terminated, the LED lights up and the display indicates the absence time. Incoming calls will be accepted and are presented with the absence announcement.



Remote control

You have the option to remote control your tiptel 332 CLIP via the numeric keypad of any tone dialling telephone – world-wide. In order to perform a remote control, you need your personal remote control code. You can set your personal remote control code individually as described on page 10 “Settings”.

Remote operation



Call your tiptel 322 CLIP.

You hear the current outgoing message.



Enter the remote control code via the telephone keypad. If you entered a wrong number by mistake, you can erase your entry by pressing the star button and start again.

After each number, a voice acknowledgement is given.



After having entered the complete code, press the hash button.

If the code was identified to be correct, your tiptel 322 CLIP answers with a voice message. If a wrong code has been entered, the device will disconnect the line.



Start the desired function by entering the corresponding function code number.

If new incoming messages exist, the playback will start automatically.



To end a function, press “8”.

The current function is being interrupted.



Press the star and the hash button consecutively to end the remote control.



To make sure that you are still on the line, your tiptel 322 CLIP emits a voice confirmation request “please confirm” if no button has been pressed during the remote operation for about 180 seconds. You have to confirm this request by pressing any button within 8 seconds. Otherwise, the device will disconnect the line.

Remote control functions

Playback

- | | | |
|--------------|---|--|
| 3 | Playback of all incoming messages
Press "3". | The playback starts with the first incoming message. |
| 2 | Playback of new incoming messages
Press "2". | The playback of the new, not yet played back incoming messages begins. |
| 5 ▷ | Repetition
Press "5" during playback. | The last 3 seconds are repeated. |
| 8 | Interrupting the playback
Press "8". | The playback is interrupted. |
| 5 | Continuing the playback
Press "5". | The playback is resumed at the position where it was interrupted earlier (e. g. after a confirmation request). |
| 4 6 ▷ | Search (skip)
During the playback, press "4" to search backwards or press "6" to search forwards. | The currently played back message is repeated or skipped. |
| 7 ▷ | Erasing the current incoming message
Press "7" during playback. | The current incoming message is erased. |
| * 7 | Erasing all incoming messages
Press "star" and "7" consecutively. | All incoming messages are erased. |

Room monitoring / Room speaking

- | | | |
|----------|--|---|
| 1 | Room monitoring/room speaking
Press "1". | The microphone turns on and you can listen to what is happening in the surroundings of your tiptel 322 CLIP. |
| 1 | Press "1" again. | The devices switches to the room speaking function. Persons present in the room can hear you through the loudspeaker. |

Activating / Deactivating functions

*** 4** **Activation or deactivation of the message transfer**
Press star and “4” consecutively.

You are informed on the current status “ON” or “OFF” by voice message.

7
1 ... 4 **Switching between OGMs**
Press “7” and the number of the desired OGM (1 ... 4) consecutively.

The selected OGM is played back for verification purposes. When the device answers the next incoming call, the new OGM will be played back.

Changing the OGM

9
1 ... 3 **Changing the OGM**
Press “9” and the number of the OGM to be changed (1 ... 3) consecutively.

Your tiptel 322 CLIP asks you to record your new outgoing message.



Speak your OGM.

8
For an OGM with incoming recording:
Press “8” after having spoken your OGM.

The OGM is played back for verification purposes. At the end of the recording, you will hear one signal tone.

or

#
For an OGM without incoming recording (announcement only): Press # after having spoken your OGM.

The OGM is played back for verification purposes. At the end of the recording, you will hear two signal tones.

Deactivation of the answering mode

*** 0** **Remote deactivation of the answering mode**
Press star and “0” consecutively.

Your tiptel 322 CLIP disconnects the line and will not answer further incoming calls.

Remote activation of the answering mode



Call your tiptel 322 CLIP.

After 50 seconds, the device picks up and a signal tone is heard.



Enter the remote control code via the telephone keypad and complete your entry by pressing the # button.

The OGM is played back for verification purposes. The device can now be operated remotely (e. g. for recording a new OGM). After completion of the remote operation, your tiptel 322 CLIP resumes the answering mode and continues to answer incoming calls.

Appendix

Service

You have purchased a modern product of Tiptel.com GmbH, which was designed and manufactured in Ratingen near Düsseldorf. Our high-tech manufacturing facilities “Made in Germany” grant a continuous level of the highest quality. This is even underlined by the certification according to DIN EN ISO 9001.

If, however, problems occur or you have questions on operating the device, please contact your local dealer.

Guarantee

Please contact your local dealer or importer for details of guarantee for non EC countries.

Within the European Community the following guarantee regulation applies:

Your contact for services arising from guarantee obligations is the authorised dealer where you bought the device.

Tiptel will grant a guarantee of 2 years from the date of handover for the material and for the manufacturing of the telecommunications terminal unit.

Initially, the purchaser shall have only the right of subsequent performance. Subsequent performance entails either repair or the supply of an alternative product. Exchanged devices or parts shall become the property of the authorised dealer.

If the subsequent performance fails, the purchaser can either demand a reduction in the purchase price or withdraw from the contract.

The purchaser shall notify the dealer immediately of any defects found. Proof of the guarantee entitlement shall be furnished by standard proof of purchase (receipt or invoice).

The guarantee entitlement shall expire if the purchaser or an unauthorised third party interferes with the device. Damage caused by inappropriate handling, operation, storage or by force majeure or other external influences shall not be covered by the guarantee.

The guarantee shall not cover any consumable material (e.g. batteries) or defects that only slightly impair the value or the usability of the device.

Claims for damage caused by transport shall be asserted to the delivery company.

Notes on settlement:

Repairs can only be conducted by the Tiptel Service. A warranty repair does not prolong the warranty period – neither for the replaced parts nor for the device. This guarantee is not transferable and shall expire if the device is sold on to another party. It shall also expire if the device is interfered with by third parties or if the serial number on the device has been removed or made illegible. There is a guarantee seal on the tiptel 332 CLIP. Please do not damage or remove this seal because otherwise, your guarantee will expire.

The General Terms and Conditions of Tiptel, which are part of the contract for a dealer, shall also apply. In the event of a complaint, the defective product shall be sent to the relevant Tiptel subsidiary, the importer or dealer along with a description of the defect and the proof of purchase.

CE sign

This device is approved for the connection and use within the analogue public telephone networks in all EC countries – according to the European Requirements. Due to technical deviations in individual countries, we cannot grant an unlimited guarantee for the successful operation at all types of telephone accesses.

Tiptel.com GmbH hereby declares that the device complies with all fundamental requirements of the European directive 1999/5/EC. This conformity is confirmed by the CE sign on the device.

Further details on the declaration of conformity can be found under the following internet address:

<http://www.tiptel.com>

Ecological information

During the normal use of this device you will not have any contact to substances damaging to your health. The device is not battery-operated. The plastics used for manufacturing this device exclusively consist of partially recycled granules. The packaging materials do not consist of plastics but of partially recycled cardboard and paper.

If you do not have further use of your tiptel 332 CLIP, Tiptel will take back the device without any charge. The device will be properly taken to pieces for recycling.

Malfunctions and Troubleshooting

In case of malfunctions, first try to find the possible cause and to solve the problem according to the following table.

Power failure

The device cannot be operated in the case of a power failure. The internal watch will stop. All other settings are retained so that the former state is resumed as soon as power is supplied again. You will then only have to set the watch again (see page 10).

Problem	Possible cause	Solution / recommendation
No display.	AC adapter not plugged in.	Check all cables and connections. Check the device at another power outlet.
Display is weak or too dark.	Display contrast setting changed.	Adjust the display contrast.
No tone.	Volume set to "0".	Adjust the volume.
OGM symbol blinks.	No OGM recorded.	Record an OGM.
No answering of calls, no 2-way conversation recording.	Connecting cable has no contact.	Check all cables and connections.
No answering of calls if operated with a telephone system.	No ringing signal set.	Check the telephone system's programming parameters.
Humming sounds or other interferences during playback.	Interference source nearby the device, e. g. a cordless telephone, monitor or similar.	Install in a different place.
No incoming message recording.	You have selected an OGM without incoming recording (announcement only).	Select another OGM or record new OGM.
No answering of calls, no function of a post-connected telephone.	Wrong connecting cable, wrong wiring of the junction box.	Only use original cables, check junction boxes (possibly ask an expert for support).
Wrong or no connection when operated with a telephone system.	You have not entered the exchange identification code, the telephone system does not support tone dialling.	Enter exchange identification code.

Problem	Possible cause	Solution / recommendation
No telephone number is being displayed for an incoming call.	<p>Your telecommunications provider or telephone system does not support this function or the function is not released.</p> <p>The caller has restricted the presentation of his telephone number or has a secret number.</p> <p>The call comes from a public telephone.</p> <p>The call comes via a telephone network that does not support the transfer of the caller's telephone number.</p>	Ask your telecommunications provider or your telephone system manufacturer whether the function is possible or needs to be released.

Factory pre-set

In the following table, you can see the factory pre-set parameters or values for your tiptel 332 CLIP. You can change all these parameters individually. You can easily reset the device to the factory pre-set parameters via the “set-up menu”.

Language	(D)
Recording length	2 minutes
Recording quality (maximum)	2
Number of ringing tones until call pick-up	2
Remote control code	-
Remote pre-interrogation	no
Message code	-
Exchange identification code (telephone systems)	-
Display contrast (medium)	8
Message transfer	off
Destination number for message transfer	-
Outgoing message	4 (pre-recorded)
Answering mode	off

Technical data

Dimensions (W x H x D)	
tiptel 332 CLIP	180 x 50 x 190 mm
AC adapter	53 x 68 x 44 mm
Weight	
tiptel 332 CLIP	400 g
AC adapter	270 g
Operating voltage	
AC adapter	230 V / 50 Hz
Power consumption in the idle state	< 2 W
Ambient temperature	
	0 – 40 °C
Outgoing messages (OGMs)	
Number of OGMs	4
Length of OGMs	3 sec. - 3 min.
Recordings	
Recording procedure	ADPCM 32 / 64 kBit/s
Scanning frequency	8 kHz / 16 kHz
Total recording capacity	approx. 50 min. / 25 min.
Number of all messages	max. 99
Clip	
Display of phone number	Dualmode DTMF / FSK
Call list	
	30 entries
Data retention after power failure	
	> 10 years
Display	
	alphanumeric LCD 2 x 16 dots

Index

A

Absent-subscriber-manager27
 AC adapter.....3, 8
 Answering mode.....16, 27

B

Brief operating instructions.....41
 Browse through the call list24
 Button assignment.....4

C

Call back from the call list.....25
 Call list24
 Caller's phone number27
 Caller's telephone number16, 17
 CE sign33
 Confirmation request28
 Connection8

D

date10
 Date10
 Destination phone number11, 22
 Direct connection to the caller19
 Display contrast.....11

E

Ecological information33
 Erasing all incoming messages18
 Erasing individual incoming messages
18
 Erasing outgoing messages.....15
 Errors19
 Examples of outgoing messages.....13
 Exchange identification code11

F

Factory pre-set.....11, 35

G

Guarantee32

I

Installation.....3, 8
 Interrupting the playback18

L

Language.....10
 Length of incoming messages10

M

Main station22
 Malfunctions34
 Message code11, 26
 Message function26
 Message transfer22

O

Operating elements5
 Outgoing message with incoming
 recording13, 30
 Outgoing message without incoming
 recording13, 30

P

Packaging carton.....8
 Packaging materials33
 Personal information.....21
 Playback of all incoming messages .17
 Playback of new incoming messages
17
 Power failure34
 Programmable parameters.....10

R

Recording outgoing messages14
 Recording quality10
 Remote activation of the answering
 mode31
 Remote control28
 Remote control code10, 28
 Remote control functions.....29
 Remote erase29
 Remote operation28

Remote pre-interrogation.....10
Repetition.....17
Ringing tones.....10
Room monitoring29

S

Safety information3
Scope of supply.....8
Search (skip).....18, 29
Service32

T

Technical data36
Telephone connecting cable8
Telephone systems.....22
Testing the outgoing messages15
Time10
Troubleshooting.....34
Two-way conversation recording.....20

V





Volume adjustment.....12

Brief operating instructions




Outgoing message recording

				
Press selection button to choose the OGM	Press OGM and keep it pressed	Start speaking your OGM	Release OGM	Press selection button to set the type of OGM



Testing your outgoing messages

			or	
Press selection button to choose the OGM	Press OGM briefly	Set the desired volume		Press the selection button to erase the OGM



Playback of incoming messages

	or	 2 sec.	
Press playback briefly to start playback of new ICMs		Keep playback pressed for 2 sec. to start playback of all ICMs	Set the desired volume




Erasing incoming messages

	or	
Press the selection button during playback to erase the current ICM		Keep the selection button pressed for 2 seconds to erase all ICMs

Answering mode

	
Press to activate the answering mode	Press to deactivate the answering mode

Dialling from the call list

		
Use arrow buttons to open the call list and to search for an entry	Press the selection button next to the desired telephone number	After the dialling process, pick up the handset and hold your telephone conversation



Short operating instructions

Functions

- 1 Room monitoring / Room speaking
- 2 Playback of new incoming messages
- 3 Playback of all incoming messages
- 4 Search (skip) backwards
- 5 Repeat / Continue
- 6 Search (skip) forwards
- 7 Switching between outgoing messages
- 8 Stop / Interrupting the playback
- 9 Changing the outgoing message
- * 4 Activation / Deactivation of message transfer
- * 7 Delete
- * 0 Answering mode off

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personal remote control code

Remote operation



Call the tiptel 308 clip and wait until you hear the OGM.



Enter the remote control code via the telephone keypad.



After having entered the complete code, press the rhombus button.



Start the desired function by entering the corresponding function code number.



Press 8 to end a function.



Press star and rhombus button consecutively to end the remote control.

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